

Rick Del Cueto

ric19mat@gmail.com

www.rickdelcueto.com

(305) 720-8098

Miami, FL

[LinkedIn](#)

[GitHub](#)

EDUCATION

Masters in IT – Software Track

Florida International University

July 2019

GPA: 3.8

Bachelors in IT – Software Engineering

Barry University

May 2017

GPA: 3.9

Bachelors in Finance

Florida International University

May 2009

GPA: 3.2

SKILLS

- Bootstrap & Material UI
- Dart (Flutterflow)
- HTML/CSS
- HubSpot
- Javascript (React.js, Next.js)
- Liquid (Shopify)
- Microsoft Office
- Node.js (Express.js)
- NoSQL (Firebase)
- PHP (WordPress)
- QuickBooks
- SQL (MySQL, PostgreSQL)

WORK EXPERIENCE

TelaClaims - Wordpress Developer (Freelance)

Jul. 2024 - Aug. 2024

- Designed & developed two WordPress websites for the company, allowing them to reach new customers & provide existing customers with easier access to their services

EAir LLC - Frontend Developer

Sep 2022 - present

- Developed multiple search functions in **WordPress** using **PHP**, for contractors to efficiently search & view technical manuals & specs
- Developed search functionality using **PHP**, to integrate a **WordPress** plugin's API - allowing contractors to store & query warranties
- Programmed an API integration between the company's helpdesk platform & their technical support mobile app, using **Dart** & **Flutter** - allowing contractors to access all of their support tickets
- Customized the **Shopify** theme of four company websites using **HTML**, **CSS**, **Javascript** & **Liquid** to implement the desired designs, functionalities & updates

Biller Genie - Senior Support Specialist & QA Analyst

Feb. 2020 - Sep. 2022

- Resolved Biller Genie software/QuickBooks integration issues reported by customers & provided educational guidance through phone, chat, and/or email
- Tested new software features - identifying, reporting & documenting software bugs - for submittal to the development team for correction
- Coached & provided guidance to new support & quality assurance staff members

Olian Inc. - Sales & Performance Analysis Manager

April 2009 - Feb. 2020

- Managed the production & assignment of clothing samples for all national sales reps, encompassing three fashion lines
- Reviewed & edited all sales materials prior to their production & distribution to agents & customers
- Produced & analyzed bi-monthly sales & production reports for executive management
- Reviewed & customized the company's three **Shopify** websites, ensuring all content was up-to-date